

Terms and Conditions

Check in beginning at 03:00 PM. The check out time is at 11:00 AM. Early check in or late check out can only be granted if available and with extra cost.

Cancellation policy

Calculation basis is the gross price of the booking.

Cancellation of single room bookings:

Each reservation (except group reservations) is subject to the following cancellation policy: Cancellations are fully refundable by 06:00 PM the day before check in. Bookings cancelled after 06:00 PM the day before check in are subject to a fee of 90% of the full price of the room. There is no refund for no-show or early check outs.

Changes or cancellations can only be accepted in written form. Exceptions: Hotdeal rates are non-refundable and not changeable.

Cancellation for group bookings from 3-9 rooms:

Reservations are obliging. Cancellations are possible and are settled according to the cancellation period. Cancellation fee is calculated as followed:

Cancellations are fully refundable up to 2 weeks before check in. 2 rooms can be cancelled up to 3 days before check in. Cancellation after this deadline will be charged with 90% cancellation fee. There is no refund for no-show or early checkouts. Changes or cancellations can only be accepted in written form. Exceptions: Hotdeal rates are non-refundable and not changeable.

Cancellation for group bookings 10 rooms and more:

Reservations are obliging. Cancellations are possible and are settled according to the cancellation period. Cancellation fee is calculated as followed:

10% of the booked rooms can be cancelled up to 3 days before check in.

Up to 61 days before check in a cancellation fee of 100,00 EURO will be charged

60 to 31 days until the arrival date	40 %
30 to 16 days until the arrival date	60 %
15 to 3 days until the arrival date	80 %
After that	90 %

There is no refund for no-show or early checkouts. Changes or cancellations can only be accepted in written form. Exceptions: Hotdeal rates are non-refundable and not changeable.

The cancellation is valid from the moment the resignation arrives the hotel.

Cancellation for group bookings from 3-9 rooms during trade fair:

Reservations are obliging. Cancellations are possible and are settled according to the cancellation period. Cancellation fee is calculated as followed:

Cancellations are fully refundable up to 60 days before check in. 1 room can be cancelled up to 1 week before check in and 1 room up to 2 days before check-in. Cancellation after this deadline will be charged with 90% cancellation fee. There is no refund for no-show or early checkouts. Changes or cancellations can only be accepted in written form. Exceptions: Hotdeal rates are non-refundable and not changeable.

Cancellation for group bookings 10 rooms and more during trade fair:

Reservations are obliging. Cancellations are possible and are settled according to the cancellation period. Cancellation fee is calculated as followed:

10% of the booked rooms can be cancelled up to 60 days before check in.

Up to 61 days before check in a cancellation fee of 100,00 EURO will be charged

60 to 31 days until the arrival date	40 %
30 to 16 days until the arrival date	60 %
15 to 3 days until the arrival date	80 %
After that	90 %

here is no refund for no-show or early checkouts. Changes or cancellations can only be accepted in written form. Exceptions: Hotdeal rates are non-refundable and not changeable.

The cancellation is valid from the moment the resignation arrives the hotel.

List of attendees, for a group of more than 3 rooms, are required 1 week before check in, to guarantee smooth check in.

Individually agreed terms and conditions are not subject to the general terms and conditions listed here.

Terms of payment

The bill is immediately to pay. In case of any extra agreement the bill has to be paid within 14 days after receiving the invoice.

The hotel can request advanced payment

Place of performance and court of jurisdiction is Kirchheim/Teck